

Frequently Asked Questions



What or who is SentriKey?

SentriKey™ is the brand name for the suite of products and services offered by SentriLock. We feel that SentriKey is the perfect term to reflect the name SentriLock and connect it to our ever-growing access management services.

Is the name SentriLock going away?

No, it is NOT going away. SentriLock is still our name – a name that you've grown to know and trust with your real estate access needs. SentriKey is now the name of our product line.

How will this impact us, your customers?

Simply put, very little. You will continue to see the name SentriKey as it relates to our products and services. And this change will have no measurable impact on how we provide products, services and support to our associations and their members.

Why are we seeing SentriKey along with the term *Real Estate* now?

Including Real Estate after SentriKey serves to indicate that the products or services provided were developed specifically with the needs of real estate professionals in mind.

What other changes might we see?

As a technology company, we are committed to exploring innovative ways to help you do your job more efficiently and effectively, while keeping things simple. As we develop new products and services, you will continue to see the name SentriKey. We hope you'll think of SentriKey as we do – not just a name, but a family of smart solutions for your business.











